Terms and Conditions

Heritage Hunter and The Case of The Missing Scrolls Lucky Draw

Acceptance of Terms and Conditions

1. The Heritage Hunter and The Case of The Missing Scrolls (the "**Lucky Draw**") is organised by the National Heritage Board (the "**Organiser**").

2. By entering the Lucky Draw, you confirm that you have read, understood and agree to be bound by these terms and conditions, including any amendments thereto (the "**T&Cs**").

3. The Organiser reserves the right to amend the T&Cs from time to time, and modify, cancel or suspend the Lucky Draw at its sole discretion at any time. Notice of amendments, cancellations or suspensions will be posted on www.roots.gov.sg.

Eligibility

4. The Lucky Draw is open to Singapore citizens and Permanent Residents, except employees of the Organiser or the immediate family members of such employees.

5. There is no age restriction for eligibility. However, parents/guardians of winners under 18 years of age at the time of prize delivery must be present to sign the acknowledgement receipt form upon delivery of the prize, as specified in Clause 19 below.

6. The Lucky Draw shall comprise three (3) weekly lucky draws ("**Weekly Draw**") and one (1) grand draw ("**Grand Draw**"), qualifying dates as follows:

    a. Week 1 Weekly Draw: 0900 hours on Tuesday, 1 December 2026, to 2359 hours on Sunday, 6 December 2026;

    b. Week 2 Weekly Draw: 0900 hours on Tuesday, 8 December 2026, to 2359 hours on Sunday, 13 December 2026;

    c. Week 3 Weekly Draw: 0900 hours on Tuesday, 15 December 2026, to 2359 hours on Sunday, 20 December 2026; and

    d. Grand Draw: Each valid Weekly Draw submission shall automatically qualify for one (1) chance in the Grand Draw.

Submission of Lucky Draw Entries

7. To be eligible for the Weekly Draw, participants must complete the weekly Heritage Hunter and The Case of The Missing Scrolls challenge ("**Challenge**") on www.roots.gov.sg. Upon completion of the Challenge, participants will be directed to the Lucky Draw form to be completed and submitted within the respective Lucky Draw periods ("**Lucky Draw Period**"), all required fields to be completed accordingly. Lucky Draw forms submitted after the Lucky Draw Period will not be accepted. Each weekly Challenge will coincide with the Weekly Draw qualifying dates; one (1) Challenge per week over the course of three (3) weeks.

8. Each participant may participate in the Challenge and submit the Lucky Draw form only once per week. In the event of multiple submissions in a single week, only the first valid submission will be accepted.

9. Each valid Weekly Draw submission will automatically entitle the participant to one (1) Grand Draw chance, up to a maximum of three (3) Grand Draw chances should they complete all three (3) weekly Challenges.

Selection of Winners and Prizes

10. The Organiser reserves the right to disqualify any participant who does not comply with the T&Cs or if the Lucky Draw form is deemed to be incomplete, fraudulent, misleading, deceptive, defamatory or otherwise inappropriate in the sole and absolute opinion of the Organiser.

11. All decisions by the Organiser relating to the Lucky Draw are final. The Organiser is not obliged to provide reasons concerning the selection of the Weekly Draw winners or entertain any appeals whatsoever.

    Weekly Draw

12. The Organiser will select up to fifteen (15) prize winners for each Weekly Draw as set out in Clause 6 above, for the following prize:

Weekly Draw prize:	One (1) S$50 Grab voucher per winner

13. The Weekly Draw will take place on **9 December 2026**, **16 December 2026**, and **23 December 2026** for Weeks 1 to 3 respectively. Winners will be chosen at random, among entries received that fulfil the eligibility and submission criteria.

    Grand Draw

14. The Organiser will select up to one (1) Grand Draw winner and four (4) consolation prize winners for the Grand Draw as set out in Clause 6 above, for the following prizes:

Grand Draw top prize:	One (1) 2D/1N staycation at The Fullerton Hotel worth S$760 One (1) Apple Airpods 5 worth S$200 One (1) S$100 Grab voucher
Grand Draw consolation prize:	One (1) Kobo Clara Colour (16GB) worth S$260 per winner One (1) S$50 Grab voucher per winner

15. The Grand Draw will take place on **Friday, 25 December 2026**. Winners will be chosen at random, among entries received that fulfil the eligibility and submission criteria.

16. Winners will be announced on the Organiser's Facebook and Instagram Stories and tagged, if applicable. The announcement will be saved to Instagram Highlights. Winners will also be

notified by email and/or telephone with prize delivery instructions within seven (7) days of the announcement.

17. If any winner cannot be contacted by the Organiser or does not respond to the notification by the Organiser within five (5) days, the Organiser reserves the right to select a replacement winner or forfeit the prize, and the originally selected winner shall not be entitled to any payment or compensation from the Organiser.

18. All prizes will be delivered to the winners' residential address via a third-party courier service or via email. Winners will be required to provide information as may be requested by the Organiser (including but not limited to the winners' full name, residential address, mobile number and email address), and will be notified of the expected date of delivery of their prize.

19. As proof of receipt of prizes, winners will be required to sign on the acknowledgement receipt form as provided by the third-party courier service. If any winner is unable to receive the delivery of his/her prize personally on the scheduled delivery date and time, he/she must produce a signed letter authorising a proxy to collect on his/her behalf, in such format as may be specified by the Organiser. Parents/guardians of winners under 18 years of age at the time of prize delivery must be present to sign the acknowledgement receipt form upon delivery of the prize.

20. In the event the winner or proxy is unable to receive the prize upon delivery, and therefore unable to fulfil the condition as specified in Clause 19 above, the Organiser shall reserve the right to forfeit the prize, and the originally selected winner shall not be entitled to any payment of compensation from the Organiser.

21. Prizes are non-negotiable, non-transferable, non-refundable and cannot be exchanged for cash. Unless otherwise stated, the winner is solely responsible for any and all taxes, fees or additional costs that may be incurred in relation to the acceptance or use of the Prize.

22. The Organiser makes no warranties, representations or guarantees, either expressed or implied, regarding any prize, including but not limited to any warranty of merchantability or fitness for a particular purpose.

23. The Organiser reserves the right to disqualify any Lucky Draw winners, forfeit and/or reclaim any prize at any time if the Organiser deems that there has been a breach of the T&Cs by any winner, whether discovered during or after the Lucky Draw Period.

24. The Organiser may, in its sole and absolute discretion, substitute, withdraw and/or cancel any prizes or make changes to the value and/or number of prizes at any time without prior notice. The Organiser is not obliged to provide reasons and shall not be liable for any payment or compensation to any person due to such changes.

Liability and Indemnity

25. To the fullest extent permissible under law, the Organiser shall not be liable for any loss, damage, liability, injury or costs and expenses relating to any person's participation in the Lucky Draw, including but not limited to any changes to the prizes, disqualification of entries, any winner's acceptance and use of his/her prize and any delay, cancellation, failure or omission on the Organiser's part to carry out the Lucky Draw whether due to force majeure events or otherwise.

26. You agree to indemnify the Organiser and hold the Organiser harmless from and against all liabilities, losses, damages, proceedings, suits, actions, claims and demands, costs (including legal costs on a full indemnity basis) and expenses whatsoever suffered or incurred by the Organiser relating to or arising from or in connection with any breach of the T&Cs by you.

27. The Lucky Draw is in no way sponsored, endorsed, administered by, or associated with, Instagram and Facebook, and you agree to release Instagram and Facebook from any claims. Questions, comments or feedback relating to the Lucky Draw are to be addressed to the Organiser only and not to Instagram or Facebook. You also acknowledge that by opening an account with and using the services, products or features of Instagram and Facebook, you are responsible for complying with the terms and conditions of these platforms and the Organiser shall not be liable in any way whatsoever for such account and usage.

Personal Information

28. You agree that the Organiser may collect, use and disclose your personal data as provided to the Organiser for (a) the purposes of administering the Lucky Draw and in relation to your participation in the same, including publicly disclosing your name and/or Instagram or Facebook username should you be selected as a winner, (b) promotional, marketing and publicity purposes relating to the Lucky Draw and the Organiser generally, (c) for the Organiser's conduct of research, analysis and development activities (including data analytics, surveys and/or profiling) to enhance the Organiser's programme offerings and operations, and (d) for the Organiser's reference and archival purposes. If necessary, the Organiser may share this data with other Government agencies (or non-Government entities which have been authorised to carry out specific services by the Organiser) in order to serve you in the most efficient and effective way, unless such sharing is prohibited by legislation. For more details on our privacy policy, please refer to http://www.nhb.gov.sg/contents/privacy-policy.

Governing Law and Jurisdiction

29. The T&Cs shall be governed by and construed in accordance with the laws of the Republic of Singapore for every purpose and you agree to submit to the exclusive jurisdiction of the Singapore courts.

Version dated 24 November 2026. If you have any questions regarding the Lucky Draw, please send your inquiry to nhb_feedback@nhb.gov.sg.